



June 1, 2022

Mr. Victor D'Amato, President, Chief Executive and Operating Officer
Alternative Homemaking With A Heart, LLC
21202 A-1 Olean Blvd.
Port Charlotte, FL 33952

Dear Mr. D'Amato,

As part of our oversight of the Florida Community Care for the Elderly (CCE), Alzheimer's Disease Initiative (ADI), Home Care for the Elderly (HCE), and Older Americans Act (OAA and IIIE), Charlotte County Human Services participates in the annual on-site visits and/or desk reviews for each vendor agency under contract. Areas reviewed include contractual compliance, fiscal standards, service standards, information, and client feedback. I have attached the most recent monitoring review of your agency's service performance conducted on June 1, 2022 covering Charlotte and Sarasota counties.

We are pleased to note, there are no corrective actions or adverse issues found. You may direct any questions or comments you have regarding this report or its contents to me at the address noted below.

Thank you again for all you do and for partnering with us to provide quality customer service to older adults in Charlotte and Sarasota counties.

Sincerely,

William Thompson, Aging and Adult Services
Charlotte County Human Services

Enc.

Cc: Area Agency on Aging
Mary Werentin, Director, Client Services, Senior Friendship Centers;
Sarasota County
Charlotte County Central File Monitoring